

Mind & Body Naturals Shipping and Return Policy

Shipping Policy: MIND & BODY offers free flat-rate shipping for all orders placed through mindandbodynaturals.com and other related sites. Following the placement of your order, it will move to processing at the warehouse and be shipped with 1-2 business via USPS priority flat rate shipping. Tracking information will be provided on each package.

Kratom: We only ship to the United States at the moment. Due to local state regulations, we are unable to ship to the following states: Alabama, Arkansas, Indiana, Rhode Island, Tennessee, Washington, DC, and Wisconsin. Additionally, we are unable to deliver to Denver and San Diego. Before placing an order, kindly check your local state, city, and/or county laws and regulations. We're not in charge of it, we do not ship outside of the United States of America.

Refunds and Product Returns: MIND & BODY has a 100% satisfaction guarantee policy and shall provide customers a refund of all monies paid if the customer returns the product to you within sixty (60) days of the sales transaction. If you are not 100% satisfied with our products, you may return the items for a refund if (i) neither you nor we have terminated the Agreement; (ii) the products were purchased within two (2) months; and (iii) remain in resalable condition (as defined in the Policies and Procedures). The refund shall be 100% of the purchase price. Shipping and handling charges incurred WILL NOT be refunded.

To Return Products:

1. Contact Support at Support@mindandbodynaturals.com or by phone at 801-836-8245
2. Assuming your refund meets the criteria above, product will be shipped back to 765 W 1800 N, Suite A103, Logan, UT 84321
3. Receive your refund.

For any additional questions please contact support at support@mindandbodynaturals.com